

Case Study of the (Novak) Family
(Name changed for confidentiality)

Keyworker Name	Marie Porter	Date	23/06/2014
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Family composition (example below, change as required)			
Mum	Age 41	Daughter BN	Age 21
Daughter AN	Age 15		

**Presenting
Concerns /
Issues**

- 15 year old daughter AN is on the edge of care; subject to Child Protection plan under the category of Neglect;
- AN's poor school attendance. Further dropping to around 23% following a serious sexual assault.
- AN's self harming behaviours.
- Extremely poor home conditions and overcrowding; tenancy at risk and relevant to CP concerns.
- Non engagement and avoidance of professionals by Mother and AN
- Mother's poorly managed mental and physical health - depression, anxiety and psychosis.
- BN's unmet need for supported accomodation
- No family income for 6 months+ following benefits sanction.

**Interventions /
Actions**

- Close working relationship with SW and other professionals .
- Identification of underlying family difficulties: mental ill health.
- Motivational Interviewing to support change from the family's own concerns and values.
- High level of weekly and daily visits to support Mother to increase her motivation to change, firstly to address her MH issues, then enage with agencies to ensure family income, and then to improve home conditions. This will go on to work to increase guidance and boundaries.
- Enable family to participate with SEN and ed psych to ensure AN is allocated appropriate education placement that is able to meet her emotional needs and eduactional needs.
- Support BN through processes of applications for Supported Accomodation and re-diagnosis of learning disability.

**Outcomes/
Payment by
Result/ Impact**

- BN is off ESA and in employment.
- AN has engaged with the process of SEN assessment for allocation of appropriate education placement for Sept. This has included AN meeting with Ed Psych. AN describes herself as a young person who wants to be in education.
- Home conditions are improving which reduces CP concerns about the conditions of the home as well reducing risk of eviction and marginalisation.
- Mother has engaged with benefits agency to ensure family income
- Mother is attending regular GP appointments to assess and reduce the effects of her mental ill health.